



DESICCANT WHEEL LIMITED WARRANTY 60 MONTH PRORATED

BENEFITS: Munters Desiccant Wheel Warranty – Sixty (60) Months from Date of Shipment

Purchase of this Munters Service Plan extends the Munters Basic Product Limited Warranty (see below) to provide an extended wheel warranty for Munters HoneyCombe® Wheels.

Munters Corporation – Air Treatment Division warrants its HoneyCombe, Titanium enhanced Silica Gel, Molecular Sieve, GTR, Lithium Chloride, CoGel, and HPX desiccant wheels to be free from structural defects in workmanship and material for a period of five years from date of shipment by Munters.

The foregoing does not apply to:

- Lithium Chloride wheels that have not been maintained under a Munters ServiceCaire Agreement continuously throughout the five-year period, or
- Damage caused by misuse or any improper maintenance or contamination of the HoneyCombe wheel media, or
- Damage caused by other component malfunction or operation of the equipment beyond the specified conditions, or
- Damage caused by use or operation of such product in excess of any maximum pressures, temperatures, or rated capacities as specified in Munters’ quotation, schedules or drawings, or
- Units that have not been installed, maintained or operated under normal conditions with competent supervision in accordance with the equipment instruction manual, good maintenance practice, and Munters’ recommendations, or
- Units that have been disassembled, repaired or tampered with in any way, except when such work has been done (by an authorized service representative) in accordance with Munters’ service guidelines.

This warranty covers replacement and repairs or adjustments made at the Munters’ factory only. If the services of a Munters Service Technician are required at the site where the equipment or part is installed, or at any other location other than Munters’ factory, buyer will be responsible for the cost thereof and a purchase order shall be issued to Munters.

If the wheel is determined to be defective and not repairable, the wheel will be replaced, and a credit will be applied toward the cost to replace the desiccant wheel, per the prorated schedule below. The replacements costs do not include freight or labor to remove or reinstall the wheel.

The original equipment shipment date will be used to calculate the prorated replacement costs.

<u>Prorated Schedule</u>	<u>Percent Credit</u>
<u>Duration</u> 12 Months	80%
24 Months	60%
36 Months	40%
48 Months	20%
60 Months	0%

Exclusions:

- Preventive or Routine Maintenance
- Equipment Repairs or Modifications from Original Design
- Shipping and Installation Damage
- Labor Warranty

See Munters Product Basic Limited Warranty below for additional Terms and Conditions

Munters Corporation – Air Treatment Division Corporate Offices
79 Monroe Street, Amesbury, MA 01913 USA
Tel dir: 888-DH-WHEEL or (888) 349-4335

To Order Parts: <https://www.munters.com/en/service/parts/>

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Munters Corporation warrants that the Products shall be free from defects in workmanship and materials for the lesser of (i) fifteen (15) months from the date of shipment of the Product by Munters; or (ii) twelve (12) months from the date that such Product becomes operational (collectively, the "Warranty"). Any extended warranties or warranties for services or labor shall be subject to Munters' "Additional Terms and Conditions – Service Plans," which shall be provided by Munters to Purchaser if applicable.

The Warranty applies only to Products that are properly installed, maintained and operated under normal conditions with competent supervision in accordance with the instruction manual, good maintenance practice and Munters recommendations, if any, made by Munters in writing. Without limiting the foregoing, the Warranty shall be void, and Munters shall have no liability for, in the case of any Products that: (a) have been disassembled, repaired or tampered with in any way, except when such work has been done with Munters' prior written approval, (b) have been damaged by use or operation in excess of any maximum pressures, temperatures or rated capacities as specified by Munters in writing, (c) have been damaged by corrosion, or have degradation in performance as a result of dirt, dust, or other foreign material, or (d) are considered consumable.

Munters' obligation, and Purchaser's sole and exclusive remedy, under the Warranty is limited to repair or replacement at Munters' facility, at Munters' option, of any Products (or parts thereof) determined to be defective in workmanship or material during the applicable warranty period. The Warranty is a parts only warranty, and except as may be provided in "Additional Terms and Conditions – Service Plans," if these Additional Terms are applicable, the Purchaser's remedy under the Warranty does not include services or labor. The warranty period shall not be extended by the performance of warranty repairs or replacements.

The Warranty shall be voided if payment is not made in accordance with the terms set forth in Munters' standard terms and conditions of sale.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, AT LAW OR IN EQUITY, WITH RESPECT TO THE PRODUCTS, ANY RELATED SERVICES OR LABOR OR THEIR CHARACTERISTICS, QUALITY OR PERFORMANCE, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF ANY INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES, AND ANY AND ALL SUCH WARRANTIES AND REPRESENTATIONS ARE HEREBY DISCLAIMED. NO AGENT, REPRESENTATIVE, OR DEALER, OR ANY OTHER PERSON OR ENTITY, IS AUTHORIZED TO GIVE ON MUNTERS' BEHALF ANY REPRESENTATION OR WARRANTY AS TO PRODUCT(S) OR TO ASSUME FOR MUNTERS ANY LIABILITY PERTINENT TO PRODUCT(S) UNDER ANY CIRCUMSTANCES.

Munters Responsibility:

- Munters Corporation shall maintain a Service Department to handle all warranty claims, and shall make every provision to resolve warranty claims quickly.
- Munters Corporation shall ship parts or products (equipment) repaired or replaced under this warranty to the customer F.O.B. Munters Corporation factory. Method of shipment shall be standard ground transportation at Munters Corporation expense. Munters Corporation shall not bear the cost of expedited delivery.
- Munters Corporation's obligation under this warranty is limited to repair or replacement, at its sole discretion, of warranted products which Munters Corporation's examination shall disclose to its satisfaction to be defective.

Customer Responsibility:

- To adhere to the requirements set forth in Munters Corporation Terms of Sale, including timely and full payment.
- Purchase factory supplied Startup Services and PrimaCaire Warranty Plan as an acknowledged line item on the original purchase order to Munters for the equipment to extend Munters Product Warranty as noted in scope above.
- The customer must contact Munters Corporation Service Department at the Products' manufacturing location.
 - provide model, serial number and part number of product or part and a description of failure
 - to obtain warranty service or written authorization to repair or replace defective products; and
 - to obtain written authorization to return products believed to be defective
- Issue a Purchase Order for product shipment in advance of warranty determination for 1) new parts needed; 2) expedited delivery charges; 3) returned goods charges; 4) labor; and 5) warranty claim processing fees if requested.
- Defective products must be returned within 30 days to receive credit.
- This warranty does not include labor. The customer shall pay all charges and costs associated with expedited delivery and all labor and equipment charges (such as crane, lifting devices, rigging, etc.) for removal or replacement of defective components. If the customer requires expedited delivery, the customer must inform Munters Corporation Service Department of the requirement.
- To keep this warranty in full effect, the customer must:
 - maintain the product according to Munters Corporation Products' written instructions
- Munters Corporation shall in no way be prevented from providing warranty service using its employees or contractors.

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**Exclusions:**

This warranty does not cover:

- Physical damage resulting from accident, or improper transportation, handling, or installation;
- Damage or operational problems caused by corrosion, or excessive dirt, dust or other foreign material;
- Damage or operational problems caused by lack of proper care or maintenance, negligence, or improper application or use of the equipment
- Installation or connection of power supply and signals, external ductwork, piping or charging by others
- Components supplied or installed by the customer or others including but not limited to valves, filters, driers, accumulators and program based controllers;

- Labor charges associated with removal or replacement of warranted components;
- Any Munters Corporation Products which:
 - has been repaired or altered in any manner without express written permission from Munters Corporation Service Department; or
 - has been operated in any manner contrary to Munters Corporation Products' written instructions.

In such cases that Munters Corporation is prevented from providing service through its employees or contractors, the Customer accepts full responsibility for any warranty claim and Munters Corporation shall be absolved of any and all responsibility or liability for the repair.

SUPPORT:

Technical troubleshooting and product support are available via phone on a twenty-four hour basis. Please contact the original equipment manufacturing facility or our Munters website.

UPGRADING TO AN EXPANDED OR EXTENDED WARRANTY PLAN:

Munters offers expanded or extended Warranty Plans. Such plans could increase the labor coverage and/or extend the timeframe of the warranty. Such an extension could include:

- Labor coverage for technician travel time
- Coverage for travel and living expenses
- Equipment repairs or modifications from original design
- Full labor warranty
- Extended duration of coverage

UPGRADING TO INCLUDE A MAINTENANCE PLAN:

Munters also offers a full Maintenance Plan to our customers for maximization of uptime and highest performance of equipment. This plan extends the time spent on site and increases the frequency of filter changes, belt and drive inspections, and seal maintenance. The Maintenance Plan covers:

- Preventive and routine maintenance
- Minor equipment repairs or modifications
- Installation of spare or replacement parts

For further information, please email one of our Service Representatives at:

ServiceAirTUSA@Munters.com

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